

Privacy notice

This Policy governs the use of personal data which you provide to us via our website. Personal data is any or all data relating to a natural person who is identified, or can be identified, from the data.

Garlands (ATS) Limited ("we", "our", "us"), respects your privacy. We understand that how your personal data is used and shared online matters to you, and we take the privacy of those who visit our website ("the Site") very seriously. We will not collect any data other than when you contact us, and we will always process that data in compliance with the law.

Who we are

- Garlands (ATS) Limited, 152 Burges Road, Southend on sea Essex SS1 3JN
- our VAT number is 701376071
- we are regulated by Association of Chartered Certified Accountants (ACCA)
- we are a members of the Association of Chartered Certified Accountants

Your rights

You have certain rights as a data subject under the General Data Protection Regulation (GDPR), which governs the collection, processing and disposal of personal data by organisations such as ours.

In relation to personal data about you, you have the right:

- to be informed about how and why we collect and use the data
- to be given access to the data we hold
- to have any inaccurate or incomplete data rectified
- to ask us to delete personal data, earlier than we might already dispose of it
- to prevent us from processing the data further
- to object to us using the data for particular purposes

We provide contact details at the end of this Policy for you to use if you have any complaint about our processing of your personal data. If you are not satisfied with the way we deal with this issue, you have the right to lodge a complaint with the Information Commissioner's Office (ICO), which is the body in charge of supervising personal data use in the UK.

What data do we collect?

If you communicate with us by e-mail, we will collect your name and e-mail address and any other content that you send to us in the body of the mail. We do not collect any other personal data.

How is your data used?

We will process and store your data securely, and we will only keep it for as long as we need it for the purpose(s) for which it was collected.

In relation to the data we do collect, as laid out in the section above, we may use it as follows:

- to reply to your email

You have the right to withdraw your consent to our use of your personal data at any time, and to request that we delete it.

We will not share your personal data with anyone at any time

How and where do we store your data?

We will only keep your data as long as we need it for the purpose(s) for which it is collected, and/or for as long as we have your permission to hold it.

Your data will only be stored in the UK.

The steps we take to secure your data include:

- We have put in place commercially reasonable and appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.
- We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so

Accessing your data

You are entitled to make a Subject Access Request under the GDPR. This means that you may request a copy of any personal data we hold about you, free of charge. We will provide such information in response to your request if you contact us as below.

Contact Details

If you have any questions about Privacy Policy, or you wish to make a Subject Access Request, then please contact us as follows, making your request or query clear:

e-mail: dhiren.garlands.net

postal address: Garlands (ATS) Limited, 152 Burges Road, Southend on sea, Essex SS1 3JN.

Amending the Policy

We may change this policy from time to time, in response to changes in the law or for operational reasons.